

Djordje Andric

System Development Specialist / Business Analyst at UBS AG

Zürich, Switzerland

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Career objective

Service Management or Technical Lead role in the large IT infrastructure organization or Analysis/Requirements/Change/QA/Testing role in the area of data warehousing, data analysis and reporting based on a major technology (Unix, Oracle, MSAS, SAP BW), preferably in the financial industry.

Summary

- Over 13 years of experience in IT System Integration, Analysis and Support, primarily in Unix-Oracle environments. Over 9 years of IT experience in the Swiss financial sector. Over 4 years of IT service management, IT infrastructure and data processing/warehousing/reporting experience in UBS AG IT environment.
- Solid knowledge of UBS AG *front office-to-accounting systems* data flow.
- Extensive experience with production systems (batch, interactive) and with managing large volumes of data.
- Experience in stakeholder management (all levels of seniority).
- ITIL Foundation Certification
- Experience with IT outsourcing to India.
- Experience of global, follow-the-sun IT organization model.
- Experience of IT cost management (people/hardware/software) in global IT infrastructure environments.

Technologies and Methodologies

Unix-like (focus SA) , Oracle (focus DBA), SAP BW, Informatica PowerCenter, Business Objects, CA Autosys Workload Automation, Microsoft Analysis Services (self-study), ITIL; Data Modelling; Star/Snowflake/Dimensional Databases

Work Experience

System Development Specialist / Business Analyst - Consolidation and Reporting at UBS AG - Zürich, Switzerland

Group Controlling and Accounting - Group Data and Systems

March 2010 – Present

Change, testing, QA and release management and business support of the UBS Group Consolidation and Reporting System (GCRS) based on SAP BW, SAP SEM-BCS, Oracle and Solaris. Interfacing the IT vendor (BCM, service packs, upgrades, backup, storage, infrastructure).

IT Support and Service Manager at UBS AG - Zürich, Switzerland

Group Finance IT - Accounting Solutions Investment Bank

November 2006 – February 2010 (3 years 4 months)

1. Senior technical support, testing and deployment expert on the key UBS IB Swiss Secure Zone Finance systems (Data Masking; FI/EQ Client Mgmt Data Warehouse) based on Red Hat Enterprise Linux, Oracle, Informatica PowerCenter, CA Autosys Workload Automation and SAP BW.
2. IT Service Management of the global Finance IT portfolio in the Zürich region and of the IB Capital close.
3. Regional and global BCM responsibility
4. Regional IT infrastructure cost management

Document Management Systems Specialist at UBS AG - Zürich, Switzerland

IT Infrastructure (ITI)

June 2006 - October 2006 (5 months; Position offshored to India)

System integration, engineering, administration and 3rd Level support of "UBS DocWeb", the document management system based on Open Text Livelink ECM, Sun Solaris and Oracle.

Document Management Systems Project Manager at Treuhandgraf AG - Zürich, Switzerland

August 2005 - May 2006 (10 months; Freelance contract).

System integration of the corporate document management, collaboration and extranet solution based on Open Text Livelink ECM, Sun Solaris, Microsoft Windows Server and Oracle. Migration of the historic file server to the new solution.

Document Management Systems Analyst at Winterthur Group - Winterthur, Switzerland

August 2001 - July 2005 (4 years)

1. System integration, engineering, administration and 3rd Level support of "WLP Lifelink", the document management system of Winterthur Life and Pensions, based on Open Text Livelink, Sun Solaris and Oracle (2001-2005).
2. System integration, administration and 3rd Level support of "WGRIntra", the intranet and document management system of Winterthur Insurance (non-life), based on Lotus Domino/Notes and Sun Solaris (2003-2005).
3. Web server administration of the dedicated Microsoft IIS server farm hosting Citrix Presentation Server and Mercury Kintana IT Governance (2003-2005).

Web Developer at Domig Informatik AG - Wetzikon, Switzerland

February 2001 - June 2001 (5 months, company liquidated in 2001)

Responsible for development of client web projects (HTML/ASP/ColdFusion/MSSQL/MySQL) and for the system administration of the company's web hosting infrastructure based on Red Hat Linux and Sun Cobalt servers.

IT Analyst at Zastava Automobili a.d. - Kragujevac, Serbia

Corporate Research (Zastava Institut za Automobile)

September 1997 - January 2001 (3 years 5 months)

Position with Zastava Automotove Institute, the Corporate Research of the largest automobile manufacturer of former Yugoslavia, operating primarily under the license of FIAT. The unit employs total of 300, 75% out of which are PhD-level research staff.

Responsible for Unix system administration of 4 Sun servers, Oracle DBA of 6 databases and the infrastructure management; for Engineering, integration and support of the DMS solution based on Lotus Notes and the messaging solution based on MS Exchange (300 named users); and for the development of the intranet portal and the extranet functionality on own hosting infrastructure. SLA/Vendor Management (ISP).

IT Analyst (Student/Intern) at Kraguj Alati d.o.o. - Kragujevac, Serbia

November 1993 - August 1997 (3 years 10 months)

Part-time student/internship IT position with a machining tools manufacturing firm. Responsible for the Unix system administration and maintenance focused on CAD/CAM/CAE infrastructure (SGI IRIX, Pro/ENGINEER, CNC Mastercam X); Maintenance and change management of the 3rd party Finite Elements Method solution (FORTRAN 77 / Burroughs BT25).

Education

University of Kragujevac, Serbia

Dipl.-Ing. TU, Mechanical Engineering, 1989 – 1997

Mount Pleasant High School, San Jose, California, USA

High School, 1985 – 1989

Recent Courses and Certifications

SAP Business Warehouse Enterprise Data Warehousing; Oracle 10g – Program PL/SQL; Mastering Unix Shell Scripts – Advanced Tools and Techniques; ITIL v3 Foundation - Certification; Project Management - Initiation, Planning, Control; Business Objects XI Web Intelligence - Fast track

Languages

English – Native

German – Good

Serbian/Croatian – Mother Tongue

Nationality and Residence

Nationality: Serbian

Swiss resident since 2001

Swiss Permanent Resident – **Permit C**

Extracurricular

Heraldry, Phaleristics, Vexillology, Archontology, Sigillography (Sphragistics), Insigniology. Member of several scholarly societies and author of several papers on the aforementioned subjects.

References available upon request.